

What stays the same

- Worldwide acceptance at millions of places
- Chip technology
- Purchases are deducted from your checking account
- Cash access at ATMs worldwide
- Liability protection for unauthorized purchases²

What's improved

- **NEW** Contactless Technology
- **NEW** Mastercard ID Theft Protection™
- **NEW** Mastercard Global Service™
- **NEW** Mastercard Airport Concierge™
- **NEW** Extended Warranty
- **NEW** Satisfaction Guarantee
- **NEW** Priceless Cities & Offers®



IMPORTANT: To prevent an interruption in debit card access, please call ☎ **800-631-3197** to activate your new card on **July 12, 2023**. Be sure to stay on the line to set your PIN.

YOUR QUESTIONS ANSWERED

- **Why are you replacing my existing debit card?**
We've partnered with Mastercard® to improve your benefits and add contactless technology to your card at no cost to you.
- **What other new benefits will I gain?**
You'll gain access to Mastercard ID Theft Protection™, Mastercard Global Service™, Mastercard Airport Concierge™, Extended Warranty, Satisfaction Guarantee, and Priceless Cities and Offers® which are described inside this brochure.¹
- **What do I need to do?**
 1. Activate and start using your new Debit Mastercard on **July 12, 2023**.
 2. Choose a new PIN during activation for purchases and ATM access.
 3. Provide your new card number to any merchants that automatically bill your existing card.

Use your existing Visa® debit card until July 12, 2023. It will stop working on that day, even though it has a valid expiration date.



1. Certain restrictions apply. For details, see the *Guide to Benefits* posted on our website.
2. Certain restrictions apply. See www.mastercard.us/zero-liability for details.

All third party trademarks referenced herein are the property of their respective owners. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. © 2023 Mastercard. All rights reserved.

Welcome

to your new
Tech Credit Union
Debit Mastercard®

Important:

Your existing Visa® debit card is scheduled to be closed soon



Enjoy added benefits
**Activate and start using your
new Debit Mastercard on July 12, 2023**



Important:

For continued debit card access plus even better cardholder benefits follow these 4 steps

- 1 Call**
800-631-3197 to activate your new Debit Mastercard® on **July 12, 2023**. Be sure to stay on the line to set your PIN.
- 2 Sign**
the back of your new Debit Mastercard.
- 3 Cut Up**
and discard your existing Visa® debit card on or after **July 12, 2023**.
- 4 Notify Merchants**
of your new card number if they automatically bill your debit card.

Security Reminder:
NEVER share your PIN with anyone.

Tech Credit Union will NEVER ask for your PIN. If you receive an unsolicited call, text or email asking for your PIN or other personal account information, do not respond.

You may change your PIN any time after your card has been activated by calling 1-888-886-0083.

Your existing Tech Visa® Debit Card is scheduled to be closed soon, so don't delay...

Activate your new Tech Credit Union Debit Mastercard® on July 12, 2023 for access to these enhanced benefits!



NEW! Contactless Technology

allows Mastercard cardholders to breeze through checkout at millions of places. Look for the contactless symbol anywhere you shop.



NEW! Mastercard ID Theft Protection™

provides you with access to a number of Identity Theft resolution services, should you believe you are a victim of identity theft.¹



NEW! Mastercard Global Service™

provides assistance with a lost or stolen card. Should you need a replacement, or questions about your card's benefits, insurances and promotions, our expert agents are here to assist you wherever you are in the world and at any time.¹



NEW! Mastercard Airport Concierge™

provides a Meet and Greet agent to assist with flight connections plus, at select airports, expedited security/immigration processing.¹



NEW! Extended Warranty

doubles most manufacturer or U.S. store brand warranties for up to one additional year.¹



NEW! Satisfaction Guarantee

can provide a refund of up to \$250 if you are dissatisfied with a purchase and the merchant will not accept a return within 60 days of the purchase date.¹



NEW! Priceless Cities & Offers®

offers unique access and special experiences so you can enjoy more of the cities you love.




Zero Liability

means that in the event that your card is used to make unauthorized purchases—whether made in a store, by phone, or online—you won't be held liable.²



Chip Technology

improves the global usability and security of your card as more merchants at home and abroad switch to advanced chip card terminals.

Questions? See the back cover or visit  www.techcu.org

